



New Flooring Pre-Installation Guide



Congratulations

You have made a great decision on your new flooring and now it's time to prepare for the Installation.

Installation is generally 2-3 weeks from your purchase date, so it's great time to start the preparation.

This guide will advise you of what needs to be **Completed Before** the agreed Installation Date.

Please read the Terms and Conditions on your Quotation.

Existing Floor Coverings

Please remove all Floor Coverings including Carpet and Underlay unless Take Up is included in the Quotation. **Carpet House can organise the Take Up and Disposal of existing for Floor Coverings at a cost.**

It is important to note that you **DO NOT REMOVE** any of the timber edging (smooth edge) which is around the walls. This can be re-used in most cases and may cause more issues for the professional installer, if it is to be removed.

Prior to installation, vacuum your flooring before removing your existing floor coverings. If doing the Take Up yourself please ensure the floor is vacuumed or swept to remove all dust and dirt prior to the installer beginning work.



Power

On the day of Installation please make sure there is power available at the premises. The Flooring Installer will need to have access so they can use their Power Tools.



Electrical Appliances

Detach all Electrical Equipment prior to your installation date. This includes TV, Computers, Stereo, Clock Radios and Lamps.

Doors

For a clean installation, please remove all Doors in the areas where the new Floor Coverings will be installed. The height of the new Floor Coverings may differ from your Existing Flooring which can cause the Doors to be obstructed.

If the doors need adjustment, the Carpet or Hard Flooring Trades Person is cannot complete this task.

All Flooring differs in height from Carpet, Tiles, Timber, Engineered Timber and Slate. If you would like the height of the new Flooring to be provide, please don't hesitate to contact Carpet House.

Trades

It is necessary that the area is free of all other trades on the day of installation. This will improve the qauality of the flooring installation.





Moving Of Furniture

There is an extra charge for this service.

Ensure sure all small items are packed away before the day of installation and all beds are stripped of linen. All Furniture will be moved on the day so the work can be completed.

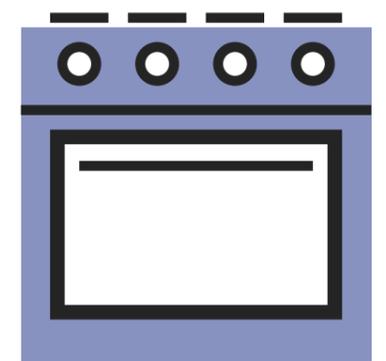
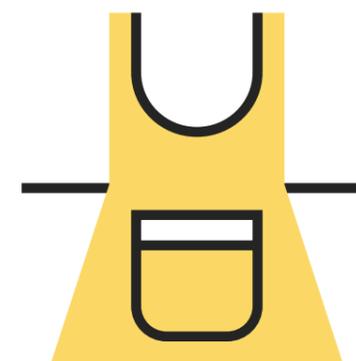
Carpet House does not take responsibility for any damage caused. Alternatively, we can provide Professional Movers for large or valuable items.

PLEASE NOTE : When moving items back over Flooring, please take special care as Furniture can rip or scratch your new Flooring.

Kitchen & Laundry

Disconnect Dishwashers, Free-Standing Ovens and Washing Machines. Remove Fridges and Freezes from areas where the new Flooring is to be installed.

All electrical and gas appliances which are hard wired will need to be disconnected and reconnected by the appropriate trades person (***customer to organise***) prior to, and after, installation.



Crush Marks

On occasions, new Carpet will exhibit noticeable light and dark areas, often in strips. This is more likely to occur with Plush Pile Carpets and is known as Crush Marks - caused by the weight of the Carpet in a large roll pressing down on the layers underneath and bending the fibres. It can also happen when two rolls that have been rolled at different tightness are laid next to each other. Over time and with regular vacuuming and general foot traffic, this effect will diminish, though it can take 3-6 months or so for the marks to disappear entirely.

This is not considered a manufacturing defect.

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For more information on carpet traits please visit address below.

<http://www.cavbrem.com.au/carpet-care/carpet-traits.aspx>



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Seam Peaking in Stretch-In Carpet Installations

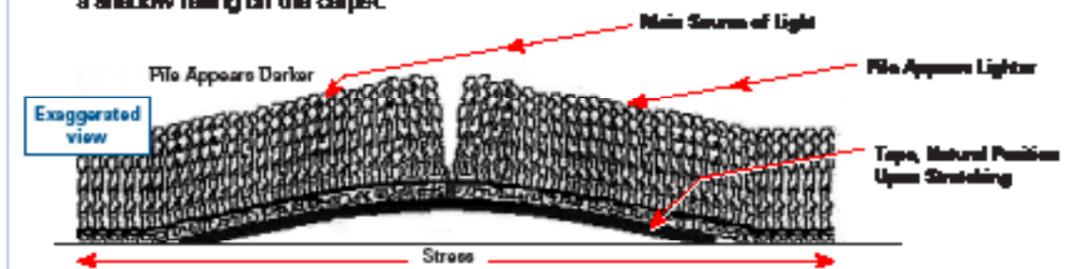
Seam peaking is normal when joining carpet and then stretching the carpet into place.

Adequate carpet tension is necessary to ensure that in normal use conditions, the carpet does not ruck (waves in the carpet surface) and possibly cause loss of performance life.

Peaking occurs when a carpet is stretched at right angles to a seam because the combined carpet backing (primary backing, adhesive and secondary backing) absorbs the forces of stretching until it reaches the point where the carpet has been joined together with seaming tape adhered only to the carpet's secondary backing.

As the stretch forces are applied to the seamed area, the seaming tape is pulled upward to align itself with the approximate centre of the combined carpet backing. This creates an elevation or lump in the carpet along the seam which consequently, causes the pile to gap open in a V-configuration.

When the main source of light is such that it falls at an angle across the peaked seam, the pile on the side closer to the light source receives and reflects more light per unit of area than the pile on the other side of the seam. The resulting difference in shade is similar to the effect of a shadow falling on the carpet.



To verify that an apparent shade difference is caused by seam peaking, the seams should be viewed with a powerful overhead light while all side lighting is eliminated. When conducting such a test on a cut pile carpet, ensure that the pile is brushed in a consistent direction on both sides of the seam.

Australasian Standard – AS/NZS 2466.1:2007 provides guidance on good installation practice that will help to minimise seam visibility and peaking.

Possible problems may also be avoided if retail sales staff and prospective purchasers discuss the installation characteristics of the products at point-of-purchase so there is a clear understanding that invisible seams may not be possible to achieve with stretch-in carpet installations.

Further Information

Contact Carpet Institute of Australia Limited on 03 9804 6668, email info@carpetoz.com.au or visit our website www.carpetinstitute.com.au

About the Carpet Institute of Australia

The Carpet Institute of Australia Limited (CIAL) is the lead industry association for Australia's \$1.6 billion carpet industry. CIAL represents carpet manufacturers accounting for 95% of Australian carpet production, as well as retailers and suppliers of goods and services to the industry.

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